SACFS 009 - DAMAGED PAGER REPAIR FORM

Group / Brigade Return Address	Group / Brigade Details
Name:	Brigade:
Street / PO Box:	Group:
Suburb & Post Code:	Region:

INSTRUCTIONS:

1. Send pager to Regional HQ – 75 Gawler St, Mount Barker SA 5251
2. Always include a copy of this form with each faulty pager.
3. Always remove battery from pager.
4. **NO BLANK BOXES - Check with Group Comms Coordinator if in doubt.**
5. All reprogramming to be approved by the Group Officer.

Damaged Pager Identification: **(Refer to Group/Brigade Records)**

Serial Number _____
Serial No = Barcode No

Date .....

ID Number _____
ID number: eg 467592, 500150

Comms Officer .....
Please print

Alias (full) _____
Alias: eg Woodside_17, Woodchester_26

GO approval .....
For reprogramming only

Cap Code (optional) ..... Type: ☐ Samsung ☐ Apollo Black ☐ Apollo Yellow

Pager Fault Details.

- ☐ Deaf **-** will not receive **ANY** messages
- ☐ Deaf **-** will not receive **RESP** messages
- ☐ Intermittent messages received
- ☐ Displays jumbled text (note frequency below)
- Other – Detail below
- ☐ Broken or bleeding screen
- ☐ Pager case or buttons broken
- ☐ Water damage
- ☐ Fireground damage
- Reprogram – Detail below

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Repairer Use Only.	Regional Office Use Only.
Replacement Pager Identification	Date sent for repair:.....
New Serial No	Date returned to User:.....
Job / Delivery No	Notes:.....
Date received at Repairer	.....
	☐ Samsung ☐ Apollo Black ☐ Apollo Yellow

Address all billing enquiries to SAFECOM Finance, GPO Box 2706, Adelaide, South Australia 5001